

To: BNSF Carload Customers and BNSF Connecting Carriers

November 7, 2007

BNSF 2007 Thanksgiving Holiday Carload Operating Plan

HOLIDAY OBSERVANCE

This year, the Thanksgiving Holiday will be observed on **Thursday, November 22, and Friday, November 23.**

TRAIN SERVICE

BNSF's carload Thanksgiving weekend operating plan will focus on meeting customers' expectations while allowing employees to spend time with their families.

During the holiday weekend, carload train service will operate according to normal schedules, subject to crew availability. Train service on Thanksgiving Day will be adjusted to allow employees to spend time with their families.

Merchandise unit train service will be aligned to reduced customer operations starting on Thanksgiving Day and continue through the holiday weekend.

BNSF may annul or consolidate some carload train symbols, including through, local, and industry switch jobs immediately following the Thanksgiving Holiday weekend.

INTERLINE TRAFFIC

Delays may occur on interline traffic if connecting carriers have reduced operations for the holiday.

CUSTOMER SUPPORT AND SHIPMENT TRACING

Customer Support will provide normal weekend coverage. We will have a limited staff available to take calls on Thanksgiving Day and on Friday, November 23.

For interactive tracing 365 days per year, please call 1-888-428-2673 or try BNSF's Web Tracing at www.bnsf.com, logging in with your user name and password, and selecting the "Trace" section.

SHIPPING INSTRUCTIONS

Shipping instructions must be submitted via EDI or by using the BNSF Shipping Instructions web tool at www.bnsf.com. Faxed shipping instructions are not accepted. A limited staff at the BNSF Revenue and Pre-Rate Waybiling Center will be available during the holidays for assistance with customer shipping instructions. Please call 1-888-428-2673 option 3, 2, 3 for assistance.