

To: BNSF Carload Customers and Connecting Carriers

August 15, 2008

BNSF Carload 2008 Labor Day Operating Plan

HOLIDAY OBSERVANCE

This year, the Labor Day Holiday will be observed on **Monday, September 1.**

TRAIN SERVICE

BNSF's Carload Labor Day Operating Plan will focus on meeting customers' expectations while minimizing operations in accordance with reduced traffic volumes.

Carload trains will operate normally on Monday, September 1. Unit trains--both loaded and empty--will operate as per customer requirement.

Throughout the holiday weekend, BNSF may annul or consolidate trains in line with anticipated reduced traffic volumes. Additionally, it is expected that there will be some reductions in local, road-switch and switch engine assignments, as customer service requirements allow.

INTERLINE TRAFFIC

Delays may occur on interline traffic if connecting carriers have reduced operations for the holiday.

CUSTOMER SUPPORT

For interactive tracing 365 per year, please use BNSF's Web Tracing at www.bnsf.com by logging in with your user name and password, then selecting the "Equipment Tracing" section. For service issues, please call 1-888-428-2673, option 4, then option 3.

Customer Support will provide normal weekend coverage. We will have a limited staff available to take calls on Monday, September 1.

SHIPPING INSTRUCTIONS

Shipping instructions must be submitted via EDI or by using the BNSF Shipping Instructions web tool at www.bnsf.com. Faxed shipping instructions are not accepted. A limited staff at the BNSF Revenue and Pre-Rate Waybill Center will be available on Monday, September 1, for assistance with customer shipping instructions. Please call 1-888-428-2673, option 3, 2, 3, for assistance.