

Service Advisory



June 16, 2008

To our valued customers:

The effects of flooding persist along the Mississippi and its tributaries, as well as at isolated locations on rivers in Iowa and Missouri.

BNSF's east-west main line across southern Iowa is closed due to flooding at Ottumwa. Flooding on the Mississippi River has also closed BNSF's east-west line via Quincy, Ill., and main lines are out of service along the Mississippi at several locations between Burlington, Iowa, and St. Louis, Mo., and between St. Louis and Memphis, Tenn.

Although our Transcon main line remains open at Fort Madison, Iowa, trains through that area are experiencing some delay as we raise our main line tracks to keep them above water. The river is expected to crest at Fort Madison late Tuesday, June 17.

As conditions change and main lines are restored to service, we will provide specific information in BNSF Customer Service Advisories.

BNSF is managing traffic flows through the affected areas, detouring trains where alternate routes are available and making every effort to alleviate the effects of the flooding on your shipments.

Although some shipments through the flooded areas are experiencing major delays, we are continuing to provide service to the extent possible and remain committed to doing so. Thank you for your business, and please contact your BNSF representative at 888-428-2673 if you have questions.

A handwritten signature in black ink that reads "John Lanigan".

John Lanigan
Executive Vice President and Chief Marketing Officer

This Service Advisory is intended to inform BNSF customers of temporary service changes or interruptions.

This Service Advisory is posted on our Web site at www.bnsf.com.